Patient-Provider Language Concordance

Patient Behaviors
- medication adherence, participation in self-care, keeping appointments, etc.

Interpersonal Processes of Care
- satisfaction with care, perceived discrimination, trust, etc.

Provider Behaviors
- overutilization of resources, providing counseling and education, referring patients to specialists, etc.

Clinical Outcomes
- Completed cancer screens, cardiovascular disease risk factor control, hospitalizations, etc.